



## MSP Coverage and Temporary Premium Assistance Contacts

### Health Insurance BC

(Enrolment, address change, premium rate information, premium assistance)

**Phone** Toll-free 1 800 663-7100 **Fax** 250 405-3595

**Website** [www.hibc.gov.bc.ca](http://www.hibc.gov.bc.ca)

**Mail** Medical Services Plan  
PO Box 9035 Stn Prov Govt  
Victoria BC V8W 9E3

### Temporary Premium Assistance – Ministry of Finance

(Temporary waiver of MSP premiums)

**Phone** Toll-free 1 800 207-2051 **Fax** 250 387-8021

**Website**

[http://www.sbr.gov.bc.ca/individuals/Customer\\_Service/MSP/financial\\_assistance.htm#tpa](http://www.sbr.gov.bc.ca/individuals/Customer_Service/MSP/financial_assistance.htm#tpa)

**Mail** Temporary Premium Assistance – MSP  
PO Box 9627 Stn Prov Govt  
Victoria BC V8W 9P1

### Revenue Services of British Columbia

(Payment, invoices and assistance with difficulties in paying premiums)

**Phone** Toll-free 1 866 361-5050  
(8:00 am to 7:00 pm, Monday to Thursday;  
8:00 am to 4:30 pm Friday; 10:00 am to 4:00 pm Saturday)

**Fax** 250 405-4412 or 250 405-4410

**Website** [http://www.sbr.gov.bc.ca/individuals/Customer\\_Service/MSP/msp.htm](http://www.sbr.gov.bc.ca/individuals/Customer_Service/MSP/msp.htm)

**Mail** Revenue Services of British Columbia  
PO Box 9401 Stn Prov Govt  
Victoria BC V8W 9S6

## Customer Care Centre – Ministry of Finance

(Contact this center for issues or concerns regarding the services provided by Revenue Services of British Columbia.)

**Phone** 1 877 356-3456 **Fax** 250 356-5604

**Email** SBROCBCustomerCare@gov.bc.ca

**Mail** Ministry of Finance  
Customer Care Centre  
PO Box 9459 Stn Prov Govt  
Victoria BC V8W 9V7

## Service BC/Government Agent's Office – Ministry of Citizens Services

(Delivers government's information and services to the public in communities throughout B.C.)

### Kitimat

**Location** 34 City Centre  
Kitimat BC V8C 1T6

**Phone** 250 632-6188 **Fax** 250 639-9422

### Terrace

**Location** 101 - 3220 Eby St  
Terrace BC V8G 5K8

**Phone** 250 638-6515 **Fax** 250 638-6519